

Date: 01/07/2026

CERTIFICATION OF COMPLETION

This is to certify that the following students have successfully completed the industry-sponsored academic project titled:

Project Title: Customer Grievance Management System

The project focused on developing a centralized platform for efficient complaint registration, ticket management, issue tracking, and resolution handling to improve customer support operations.

The project was carried out successfully under the guidance of **Prof. Archana Burujwale**, during which the students demonstrated strong technical knowledge, teamwork, and professionalism while addressing real-world industry challenges.

Student Names

1. Pratham Shelke
2. Swaraj Shedge
3. Pranav Upare
4. Hunain Shaikh
5. Shadab Hussain

We appreciate their sincere efforts and successful completion of the project and wish them success in their future endeavors.

Sincerely,



Mr. Prasad Khurdal
Manager, Nature Tek Solar